



Money Matters

“Serving the county but focused on you”
Since 1952

www.faith.com



3550 E. 93rd Street
Cleveland, Ohio 44105
216-271-7111

Hours

Mon., Tues. & Thurs.
9:30am-2:30pm
Friday
9:30am-6:00pm
Saturday
9:30-12:30pm

BOARD OF DIRECTORS

LaRese Purnell,
Chairman

Tyrone McGuinea,
1st Vice Chair

Veronica McGhee,
2nd Vice Chair

Deborah Hayden,
Secretary

Everette Mitchell Jr.

Dorothy Rimmer

Cynthia Sullivan

Lawrence Mays

Kimberly Edwards



Volume Summer, Issue 98

Summer 2016

Faith Community United Credit Union's 3rd Annual Community Day

Join us at Faith Community United Credit Union (FCUCU) on Saturday, August 6, from 10:00 a.m. to 3:00 p.m. for our 3rd Annual Community Day. We have a full day of music, fun and other outdoor activities planned for you, your family, friends and neighbors. Delicious dishes will be served from our own member's food truck. The ice-cream truck is back as well. Door prizes and giveaways will be presented throughout the day. Staff and volunteers will continue to sign members up for financial counseling and other services that help save money. Qualified individuals can sign up for Obama phones. Health screenings will be available as well. Help our team along with WZAK celebrate a day of education and fun.



New Information Line Number

For 24 hour account information dial our **NEW** information line at **1-855-845-4042**. Enter your account number, pin and follow the prompts. It is secure and features more information and options.

Extended Tuesday Summer Hours

Starting Tuesday, July 5, 2016 our hours of operation will be 9:30am to 6:00pm. We hope extending our hours on **Tuesday ONLY**, will help us better serve our members. If you need cash, are applying for a loan or making a deposit, stop by on Tuesday evenings and see what FCUCU has to offer. It will seem like Friday has arrived a few days early. Come on by!

Summer Loan Specials Continue

Motorcycle Loan Special – July 1st until August 31st, NO application fee. Rates as low as 4% new or used bikes.

Car Loan Special – New car rates as low as 2.49% models 2015 and 2016. Used car rates as low as 3.49% models 2014 – 2006. July 1st until September 30th, NO application fee on refinanced 2015-2011 model auto loans. Rates as low as 3.99%.

Wedding and Vacation Loan Specials – Let FCUCU help make your dream come true. Stop by for more information on a 12 month loan special for these events!

Visa Cards – July 1st until August 31st, NO application fee. Rates as low as 9.9%.

Score Starter and Builder – A major part of our mission is ensuring your financial stability. No credit at all or need a fresh start...build your financial future with FCUCU. Apply today online at www.faithcu.com. Or stop by and see us!

Remember - have “Faith” in your finances.

****NOTE DIVIDENDS ON THIS MONTH'S STATEMENT****

FAITH COMMUNITY UNITED



FCU Financial

Phone: 216-271-7111

Fax: 216-271-7488

www.faicu.com

24-Hour Account

Access 1-855-845-4042

Report Lost or stolen cards

Visa: 800.325.3678

ATM/Debit: 866.820.8838

CU-Money: 877-850-9650

PARK TICKETS

CEDAR POINT – JR/SR \$44

C.P. RIDE & REFRESH \$56

WILDWATER KINGDOM -ADULT \$25

WILDWATER KINGDOM -JR/SR \$18

CLOSED HOLIDAYS

MONDAY, SEPT. 5th LABOR DAY

MONDAY, OCT. 10TH COLUMBUS DAY

OPEN WEDNESDAY'S BY APPOINTMENT ONLY

ASI American Share Insurance logo and text: Your deposits are insured to \$250,000 per account. This institution is not federally insured. MEMBERS' ACCOUNTS ARE NOT INSURED OR GUARANTEED BY ANY GOVERNMENT OR GOVERNMENT-SPONSORED AGENCY.

Serving the county but focused on you since 1952

Debit and Credit Card Upgrades

Coming soon new FCUCU Debit and Credit Cards! Faith has partnered with Fiserv Technologies to give you debit and credit cards with enhanced security features, additional payment options and exceptional benefits.

Why are we replacing your cards?

Faith is dedicated to providing you with the highest level of security and the latest technology. Chip card technology adds an extra layer of security to your debit card transactions when used at chip-enabled terminals, and greatly decreases the possibility that you will become a victim of debit and credit card fraud.

What will change during this transition?

Because of the many features we are adding to your FCUCU cards, several important aspects of your debit card will change:

- 1. Your debit card number
- 2. Your debit card PIN
- 3. Your debit card Expiration Date

What will stay the same during this transition?

- 1. All details of your checking account (account number, access, etc.)
- 2. Our 24/7 debit and credit card fraud monitoring service
- 3. ATM access and limits

Your current FCUCU cards will continue to work until you receive your new cards. When you receive your new cards sign the back of your card, setup a new pin and activate the cards. Make sure you update any recurring or automated payments you have set up using your new card number and expiration date to ensure continuous service. You will also have access to view your card purchases, payments and cash advances via online or your cell phone. If you misplace your card you will be able to block your card and unblock it when you find it. No more calling the office to reset pins or check balances. You will have control over monitoring and balancing your accounts. Stay tuned for more information.

Reminder! Avoid Fees – Sgn Up for E-Statements, Mobility, and Virtual Branch and SAVE!

Statement fees are \$2 per month for printed statements (no fee for those under 18 or over 65). However, they can be avoided. We challenge you to go “green” with e-Statements. It is so convenient, fast and secure. It is easy! Sign up today and save at www.faicu.com. Click on the “Self Service” tab then click on the Additional Services” tab. Finally, click on the “E-statements” tab. This will set you up for electronic statements. Each month you will receive an email to let you know your statement is ready. Remember, this is the **ONLY** way to avoid a monthly statement fee.

Faith’s Free Mobile Banking Service allows you 24/7 access to your real-time account information and the ability to transfer money between your Faith accounts. Start by signing up for Virtual Branch then follow the link to Mobile Banking. You can pay any bill or transfer money to any financial institution for free, plus send money to anyone with a telephone number or email, for a small fee, using your smartphone, tablet or PC. Thanks for choosing “Faith”.

****NOTE OUR ROUTING NUMBER FOR DIRECT DEPOSITS 241076000****

